

Dear Trekker,

Hope you are safe with your family in your home and following all safety guidelines in the difficult times of the COVID19 pandemic. The situation of lockdown is inevitable but it has left all of us in many difficult situations including your passion for trekking-cum-training with YHAI.

Due to the situational ambiguity, we have called off all YHAI trekking-cum-training programmes scheduled up to end June. We know that the restrictions on travel as well as the associated fear will stay with us for a few more months. We are as disappointed as you and decided to communicate our predicament.

YHAI treks have been designed with focus on the quality of the programme in terms of evolved logistics, trained support team and professional practices of international standard. Though our programmes are second to none, our fees are lower than others due to the sheer number of our programmes as well as the participation and the voluntary services rendered by our members.

However, our biggest advantage of organizing trekking-cum-training programmes on a large scale is turning to be a major concern with all summer programmes being cancelled. A lot of resources and efforts have gone into setting up logistics for the programmes. We have already invested in logistics, safety equipment, recruitment and training for the camp leaders and other staff.

YHAI trekking-cum-training programmes are made trekker friendly by our team that includes experienced and committed staff. In this difficult times, YHAI stands committed to support the ones who have served our trekking-cum-training programs so well. Their livelihood is our programmes. They have families to support. We seek your support to help us help them.

We know things will take a positive turn but it will be a few months before that happens. We appeal to you to stand by us in a way that will be symbiotically beneficial to all of us. We offer you a choice of options against your booking amount:

(1) We offer an e-voucher for the full value of the trek that can be used by you for any National programmes of YHAI, including the ones organized by state branches by Dec. 2021.

(2) We offer a cash refund deducting 20 per cent for administrative and logistical expenses already incurred.

(3) If the next programme opted by you is cheaper, we will refund the difference with a deduction of 20 per cent for administrative and logistical expenses incurred.

(4) If the programme is costlier, the trekker pays the difference.

(5) If the trekker opts for the same programme that was cancelled, he/she will not be charged extra even if the price goes up next year.

(6) E-vouchers are transferrable. You may transfer the same to your family members and friends.

It is you - our trekkers that helped to build YHAI into being the foremost in trekking-cum-training in India. Your disciplined participation and committed support has obliged us on many

occasions. We are grateful for your backing and understanding. Together we will tide this crisis and return to our trekking ways.

Sky will be blue once again.....

Till then take care and stay safe.

Don't Cancel

Postpone

With regards,

Rupesh K. Pandey
Chief Executive Officer
Youth Hostels Association of India

Manoj Joshi
Chairman-Adventure Promotion Committee
Youth Hostels Association of India